

TERMS OF SERVICE

The following terms and conditions govern the usage by you, a customer of CADENCE BANK, N.A. Trust Division, of this Internet site to retrieve, review and print personal trust and investment account information (the "services"). Please read the terms and conditions of this agreement carefully. By signing the attached registration form, you agree that your use of the services available at this Internet site will be governed by these terms and conditions. By indicating your acceptance of these terms and conditions, you (our customer) acknowledge and agree to be bound by the provisions of this agreement for the use of all services available at this site. If you are not willing to be bound by the terms and conditions set forth below, please destroy the attached registration form as internet access will be unavailable for your use. We reserve the right to discontinue services in the event that a customer does not comply with the terms and conditions contained herein.

1. USER ID AND PASSWORD

All customers will be provided with a user ID and password. The Customer is solely responsible for maintaining the confidentiality of their user ID and password and we will not be responsible for any breach of security caused by the failure to so maintain the confidentiality of the User ID and password. Customer further agrees that they will be responsible for all transactions and activities that occur as a result of their disclosure of their user ID and password, whether or not such transactions and/or activities were authorized by customer. Customer agrees not to provide account information to third parties and shall at all times be responsible and liable for any transactions or activities that occur on their account. Customer shall immediately notify us in the event of any unauthorized use of customer account or if customer becomes aware of any other breach of security.

2. ACCOUNT DATA

All account data is provided as a convenience and for the customer's information, but is not the official record. The customers printed statement provided to the customer via U.S. mail delivery remains the official record. Account data provided through online services is generally updated on a daily basis and is subject to adjustment and correction.

You can use Trust Account Reporter to:

- | | |
|----------------------------------------------|--------------------------------------------------------|
| <input type="checkbox"/> View Portfolio | <input type="checkbox"/> View your Investment Summary |
| <input type="checkbox"/> View Holdings | <input type="checkbox"/> Communicate with us via email |
| <input type="checkbox"/> View Transactions | <input type="checkbox"/> Download account information |
| <input type="checkbox"/> View Taxlot records | |

3. EQUIPMENT AND SOFTWARE REQUIREMENTS

In order to use Trust Account Reporter services, you will need a computer with a modem and a web browser (such as Netscape Navigator®, Microsoft Internet Explorer®, AOL®) or an equivalent that supports 128 bit encryption. Customer is responsible for the set-up and maintenance of their home computer and modem. Customer agrees that we are not responsible for any errors or failures from any malfunction of their computer or any virus or other problems related to the use of Trust Account Reporter services.

4. LICENSE TO USE THE SERVICES / COSTS OF ACCESSING THE SERVICES

Effective upon acceptance of this Agreement, we hereby grant you, our customer, a limited, personal, nonexclusive, nontransferable, revocable license to access and use the services for customer's non-commercial use. Customer shall have no right to sell, resell, reproduce, duplicate, copy, distribute, create derivative works or exploit for commercial purposes, any portion of the services. Customer is solely responsible for obtaining all equipment and approvals necessary for connection to the World Wide Web and all charges associated with such connection, including but not limited to obtaining a PC and modem or other access device, having access to the World Wide Web and phone service charges.

5. PROPRIETARY RIGHTS

We, and to the extent that portions of the services are provided by third parties, these third parties shall retain all right, title and interest to the services including all copyrights, trademarks, patents, trade secrets, and all other intellectual property rights thereto, including without limitation with respect to all technology and account information or passwords used in connection with or provided as part of the services. Customer, may not, nor allow any third party to, copy, distribute, sell, disclose, lend, transfer, convey, modify, decompile, disassemble or reverse engineer the services for any purpose whatsoever. Customer further agree that they will not allow any third party to access the services and any associated software tools for any purpose whatsoever. The copyright notices and other proprietary legends shall not be removed from the services and no right to use any trademark is granted under this Agreement. Customer may not grant any sublicense,

lease or other right in the services to any third party. We expressly retain all rights in the services that are not specifically granted under this Agreement.

6. TERMINATION

Customer may terminate rights to access the services at any time by contacting our customer services department. We reserve the right to require that customer provide us with written notice of the desire to terminate the account. Following any such termination, customer agrees that they will immediately cease to attempt to use the services.

We reserve the right to decide, in our sole discretion, to restrict, suspend, terminate or modify the services with or without notice. We may do so in order to maintain the services, improve the services, to prevent fraud or for any other reason. It is hereby understood by our customers that we shall not be liable to our customers or any third party for any reason related to or arising from the termination of this Agreement, from our decision(s) to restrict, suspend, terminate or modify the services or arising from the limiting, delaying, denying access to or any decision to cease providing access to the services to some or all of our customers, whether such limitation, delay, denial or the cessation of services is within our control.

7. WARRANTY DISCLAIMER

THE SERVICES PROVIDED HEREUNDER ARE PROVIDED "AS IS" AND "AS AVAILABLE" AND EXCEPT TO THE EXTENT THAT WARRANTIES ARE EXPRESSLY GRANTED WITHIN THIS AGREEMENT, NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR ANY SIMILAR WARRANTY WHETHER SAID WARRANTY ARISES UNDER PROVISIONS OF ANY LAW OF THE UNITED STATES OR ANY STATE THEREOF ARE GRANTED TO OUR CUSTOMERS OR ANY THIRD PARTIES. WE MAKE NO REPRESENTATIONS OR WARRANTIES THAT THE SERVICES ARE FREE OF RIGHTFUL CLAIMS OF ANY THIRD PARTY FOR INFRINGEMENT OF PROPRIETARY RIGHTS. WE MAKE NO WARRANTY THAT THE SERVICES WILL MEET OUR CUSTOMER'S REQUIREMENTS, OR THAT THE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE, ERROR FREE OR THAT ANY DEFECTS IN THE SERVICES WILL BE CORRECTED. IT IS FURTHER AGREED AND UNDERSTOOD THAT WE DO NOT WARRANT THE ACCURACY OR RELIABILITY OF THE RESULTS OBTAINED THROUGH USE OF THE SERVICES OR ANY DATA OR INFORMATION DOWNLOADED OR OTHERWISE OBTAINED OR ACQUIRED THROUGH THE USE OF THE SERVICES AND IT IS HEREBY ACKNOWLEDGED BY OUR CUSTOMERS THAT ANY DATA OR INFORMATION DOWNLOADED OR OTHERWISE OBTAINED OR ACQUIRED THROUGH THE USE OF THE SERVICES ARE TO BE USED AT HIS / HER SOLE RISK AND THAT THE ENTIRE RISK ASSOCIATED WITH THE USE OF THE SERVICES AND THE RESULTS AND INFORMATION DERIVED THEREFROM SHALL BE BORNE SOLELY BY THE CUSTOMER.

8. LIMITATION OF LIABILITY

We will take reasonable security precautions to safeguard data and communications (including reasonable precautions to safely and securely transmit confidential information over the Internet). The customer hereby acknowledges that we hereby disclaim and customer hereby agrees that we shall not be liable for the interception of any such data or communications. Customer further agrees that neither we nor any third party working with us to provide services hereunder shall be responsible for any damages caused by communications line failure, systems failure or other occurrences beyond our control, or resulting from the theft by any third party who gains unauthorized access to customer account or by use of customer user ID and password.

IN NO EVENT SHALL WE OR ANY PARTY PROVIDING OR SUPPLYING US WITH ANY PORTION OF THE SERVICES BE LIABLE TO OUR CUSTOMERS OR ANY THIRD PARTY FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHETHER ARISING UNDER CONTRACT, WARRANTY, OR TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR ANY OTHER THEORY OF LIABILITY ARISING FROM OR IN ANY WAY RELATED TO OUR CUSTOMERS USAGE OF THE SERVICES OR OF INFORMATION DERIVED THEREFROM AND THAT IN THE EVENT THAT ANY PARTY IS FOUND TO BE LIABLE FOR DAMAGES ARISING FROM OR IN ANY WAY RELATED TO OUR CUSTOMERS USAGE OF THE SERVICES OR OF INFORMATION DERIVED THEREFROM, IT IS HEREBY AGREED THAT SUCH LIABILITY SHALL NOT EXCEED \$100.00.

9. INDEMNIFICATION

Customer hereby agrees to indemnify CADENCE BANK, N.A., Cadence Financial Corporation, Cadence Trust Division, our directors, officers, employees, agents and any and all parties that have supplied / do supply us with portions of, or otherwise support the services from and against all liabilities, losses, costs, expenses (including reasonable attorneys' fees), and damages resulting from any negligent acts, omissions or the willful misconduct of our customers, our customer's use of the services and / or any breach of the terms and conditions of this Agreement by the customer.

10. **INTERNATIONAL USE**

We make no representation that materials on its web site(s) are appropriate or available for use in locations outside the United States, and accessing them from territories where their contents are illegal is prohibited. Customer agrees to comply with all applicable foreign and domestic laws, rules and regulations regarding the transmission of technical data exported from or imported to the United States or the country in which the customer resides.

11. **SITE USE MONITORING**

We reserve the right to monitor your use of the bank's website, www.cadencebanking.com.

12. **GENERAL**

This Agreement shall be construed in accordance with the laws of the State of Mississippi without regard to its conflict of law provisions. Each party submits to the exclusive jurisdiction of the state and federal courts located in Mississippi and irrevocably waives any right that such party may have to assert the such forum is not convenient or that any such court lacks jurisdiction.

Customer agrees and acknowledges that any breach of the provisions regarding Proprietary Rights or the appropriate usage of the services contained in this Agreement shall cause us irreparable harm and that we may, therefore, obtain injunctive relief as well as seek all other remedies available to us in law and in equity.

The license granted to the Customer in this Agreement is personal in nature and Customer shall not transfer or assign this Agreement or his or her rights under this Agreement. Any purported transfer or assignment in violation of this section is void.

The failure of us to exercise our rights under this Agreement will not be construed as a waiver of such rights, nor will it in any way affect the validity of this Agreement. The provisions of this Agreement relating to intellectual property ownership, restrictions on use or disclosure of the services, disclaimers of warranties, limitations of liability and indemnification shall survive termination or expiration of this Agreement for any reason.

13. **CHANGES IN TERMS AND OTHER AMENDMENTS**

Cadence Financial Corporation and/or the Cadence Trust Division reserves the right to amend, add or remove portions of the Terms and Conditions of Use at any time. Otherwise, we will not provide you with advance notice of any amendments to the Terms and Conditions of Use. We recommend that you check these Terms and Conditions of Use from time to time. You shall be deemed to have accepted any changes we make to the Terms and Conditions of Use if you use the bank's website at any time after such changes have been made.